



# **RYMAR SYNTHETIC GRASS LTD.**

## **LIMITED EIGHT YEAR LANDSCAPE WARRANTY**



**RYMAR SYNTHETIC GRASS LTD (“RSG”) MANUFACTURER’S WARRANTY IS AS FOLLOWS, AND EXTENDS ONLY TO THE ORIGINAL PURCHASER, IF YOU HAVE PURCHASED SYNTHETIC GRASS BY RYMAR SYNTHETIC GRASS LTD.**

“RSG” WARRANTS THAT IF THE SYNTHETIC GRASS SURFACE IT SUPPLIED PROVES TO BE DEFECTIVE IN MATERIALS OR WORKMANSHIP RESULTING IN PREMATURE WEAR, DURING NORMAL USE OF THE PRODUCT, WITHIN EIGHT (8) YEARS FROM THE DATE OF MANUFACTURE, OR SUFFERS SIGNIFICANT FADING , BREAKDOWN OR DEGRADATION DUE TO EXPOSURE TO NATURAL ULTRAVIOLET RAYS WITHIN THE SAME EIGHT (8) YEARS PERIOD, “RSG” WILL, AT ITS SOLE OPTION EITHER 1) REPAIR OR REPLACE THE AFFECTED AREA WITHOUT CHARGE TO THE PURCHASER, OR 2) ISSUE A CREDIT EQUAL TO THE COST OF THE SYNTHETIC GRASS MATERIAL ONLY.

THE CREDIT SHALL BE ISSUED TO THE RETAILER, AS A PERCENTAGE OF THE REPLACEMENT COST OF THE NEW SYNTHETIC GRASS OF THE SAME OR COMPARABLE QUALITY. THE CREDIT WILL BE GOOD ONLY TOWARD THE PURCHASE OF “RSG” SYNTHETIC GRASS. THERE WILL BE NO CASH PAYMENT

- THIS WARRANTY ONLY APPLIES TO “RSG’S” SYNTHETIC GRASS PURCHASED AND INSTALLED (BY OTHERS).
- THIS WARRANTY IS LIMITED TO THE REMEDIES OF REPAIR OR REPLACEMENT OF THE AFFECTED AREAS OF THE SYNTHETIC GRASS, WHICH SHALL COMPROMISE THE EXCLUSIVE REMEDY AVAILABLE UNDER THIS WARRANTY, AND ALL OTHER REMEDIES OR ACTIONS THAT MIGHT OTHERWISE BE AVAILABLE ARE HEREBY WAIVED AND RELINQUISHED BY THE RETAILER AND OR THE END-USER/OWNER.
- THIS WARRANTY DOES NOT COVER THE INSTALLATION OF THE SYNTHETIC GRASS OR ANY ISSUES STEMMING FROM THE INSTALLATION.
- THIS WARRANTY DOES NOT COVER SURFACE DETERIORATION RESULTING FROM NORMAL WEAR AND TEAR OR ANY DAMAGES CAUSED BY SITE CONDITIONS AND IMPROPER INSTALLATION BEYOND ITS CONTROL, ACCIDENTS, MISUSE, ABUSE, NEGLIGENCE, EXPOSURE OF THE PRODUCT TO INAPPROPRIATE FOOTWEAR (I.E. METAL CLEATS), TOBACCO PRODUCTS, CHEMICALS OR CLEANING AGENTS, FIRE, FLOODS, VANDALISM, ACTS OF GOD.
- THIS WARRANTY DOES NOT COVER ANY DAMAGE RESULTING FROM REPAIR OR ATTEMPTED REPAIR BY ANYONE OTHER THAN “RSG” OR IS AUTHORIZED AGENTS, RETAILERS OR SUBCONTRACTORS.
- “RSG” HEARBY DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND DISCLAIMS LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.
- “RSG” SPECIFICALLY EXCLUDES AND WILL NOT PAY CONSEQUENTIAL OR INCIDENTAL DAMAGES UNDER THIS WARRANTY. THIS INCLUDES ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SYNTHETIC GRASS, INCLUDING, BUT NOT LIMITED TO DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SYNTHETIC GRASS, INCLUDING, BUT NOT LIMITED TO DAMAGES FOR ECONOMIC LOSS, EXPENSE, PERSONAL INJURY ETC.
- THIS WARRANTY IS NON-TRANSFERABLE. THIS WARRANTY IS ONLY EXTENDED TO THE ORIGINAL PURCHASER.
- ALL WARRANTY CLAIMS MUST BE PRESENTED IN A TIMELY FASHION TO “RSG” IN WRITING AND AS SOON AS AN ISSUE WITH THE SYNTHETIC GRASS BECOMES EVIDENT.
- THIS WARRANTY DOES NOT COVER SUN MAGNIFICATION AND MELTING FROM LOW E WINDOWS.

**CORPORATE HEADQUARTERS:** 7132 FISHER STREET, SE. CALGARY, AB. T2H 0W5. (403) 255-9793

**ONTARIO/EASTERN CANADA HEAD OFFICE:** 1020 MEYERSIDE DR UNIT# 11. MISSISSAUGA, ON L5T-1K7 905-696-9001

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[www.rymar.ca](http://www.rymar.ca)

